

Volunteer Role Profile



Volunteer Role	Volunteer Tea Trolley Assistant
Volunteer Manager	Divisional Volunteer Manager
Where you will be based	Community

Why we want you

If you are a sociable, caring person this role is perfect. You'll need to be happy to chat but also willing to learn about nutritional needs of our residents, taking guidance from our carers to keep everyone safe.

What you will be doing

- Preparing snacks and drinks for our residents
- Sharing some time with people to make eating and drinking a pleasure
- Listening to carers and ensuring people have access to the right foods and drinks for them
- Taking the all important tea trolley around the home (serving drinks and stopping for a natter with residents along the way!)
- Some residents have strict dietary requirements, so you'll be taking a lead from carers as to what you can serve each resident
- Learning about the different nutritional needs of older people

The skills you need

- You'll be self-motivated and willing to work independently at times
- You'll be a people person who enjoys the company of older people
- You'll be able to follow instructions outlined on the resident preference sheets which includes red flag items that certain residents can't have e.g. no chocolate for diabetics
- Great listening skills and a general interest in chatting to others and hearing their stories

What's in it for you

- a great induction including a information session on dementia
- Ongoing Role Specific Training
- And you just can't beat that smile a perfectly made brew can bring. You've done that!
- Our volunteers tell us about lots of other benefits of volunteering including; experience of working with older people; experience for your CV; meeting new people; increasing self-confidence; feeling like you are making a difference; improving your health and wellbeing; and a chance to contribute to your local community.

Disclaimer

All our volunteer roles are subject to an informal selection meeting.

Because you would be volunteering with vulnerable adults, we also take up references and carry out a DBS check (criminal record check) before anyone can start (we cover the cost of this check). Having a criminal record will not automatically mean you can't volunteer with us.

Before you start your volunteering, you'll be asked to join a volunteering induction and watch our dementia information session. These tend to be online although we can make alternate arrangements should you need us to.

None of our volunteer roles provide any form of clinical or personal care for our residents.

If you'd like to discuss any of this before applying, please get in touch using the 'Ask a Question' on the opportunity page.